

Phase 1: **Clinical Education and Advanced Monitoring Systems**



Exceptional care for an
extraordinary community

CAUSE *for the*
COMMUNITY



What is the **Cause for the Community** campaign?

As our community grows, Ridgeview must grow with it to continue meeting the health care needs of the 300,000 residents in our seven-county service area. This growth includes investing in staff, equipment, facilities and our clinical partners to ensure our sustainability as an independent health system.

Ridgeview's Cause for the Community campaign is a multi-year initiative to enhance several areas within our health care system. This will allow us to:

- 1 **Provide faster, smarter, safer care**
- 2 **Transform the patient, caregiver and provider experience**
- 3 **Prepare our community for growth**

“ Ridgeview is looking to the future and expanding its services to meet the changing needs of our community, while also remaining a health care organization of choice for so many patients throughout our region. ”

– *Michael Phelps, President & CEO*



Phase 1: **Clinical Education**

Clinical education is the backbone of a high-quality health care system, and it is an important recruitment and retention tool. We have identified multiple opportunities to expand our clinical education to provide advanced training and simulation technology to our care professionals. This ensures our clinical staff remain prepared for the complex care needs of our growing community.





Nurse Residency Program: In partnership with the University of Iowa, Ridgeview’s Nurse Residency Program provides additional training to our nurses. This training helps them transition their classroom learning to real-time bedside care. It also gives them the tools to build effective decision-making skills and enhance clinical judgment—ensuring the best care for our patients.



Our nurses are active in the Nurse Residency Program for 12 months



50 nurses are enrolled in the Ridgeview Nurse Residency Program



Did you know?

Graduates often select their future employer based on the additional training and offering of programs such as the Nurse Residency Program. Increasing these services and educational resources will aid in future nurse recruitment and retention.

Simulation: Simulation training is a technique that replicates many aspects of a clinical situation in a realistic, interactive fashion—allowing clinicians to develop and master their skills. This allows us enhanced opportunities to teach our clinicians how to care for patients who have more complex needs.



Did you know?

Ridgeview has two simulators:

“**Victoria**” – She’s a birthing mother and neonatal simulator that is also used as an adult medical patient for ICU training.

“**Super Tory**” – She’s an infant simulator used for staff training at the Level III NICU.



Simulation has proven to be a powerful training tool at Ridgeview. By adding more training resources, we are equipping our staff with the tools necessary to care for sicker patients close to home.

– **Meridith Wulf**, MSN, RNC-NIC; Nurse Manager, NICU/Peds/Nurse Residency



Ridgeview's Cause for the Community campaign will fund the following **clinical education initiatives:**

- 1 Higher volume of nurses** enrolled in the Ridgeview Nurse Residency Program
- 2 Additions to "Victoria" and "Super Tory" to allow for advanced training** in CPR, electrotherapy, ultrasounds, and insertion of IVs, nasogastric tubes and tracheostomy tubes
- 3 Expanded space** to build out Ridgeview's simulation program to accommodate more technology

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To continue providing the excellent care that our community expects and deserves from Ridgeview, we must expand our capabilities. By adding technology and expanding our clinical skills, we can provide care to more patients in our region who require increased levels of care.

-Elaine Arion, DNP, MSN, RN; Vice President, Patient Care Services and CNO

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Phase 1: **Advanced Monitoring Systems (Telemetry)**

With advanced monitoring systems (telemetry), clinicians can monitor patients' vitals from workstations outside of their room. This provides an extra layer of monitoring for our most critical patients. When there isn't an advanced monitored bed available at Ridgeview, we must send patients to other health care systems that are nearly 30 miles away. By expanding our telemetry capabilities and adding more technology, we can care for a higher volume of patients with more complex needs. This allows us to keep patient care close to home.



Ridgeview's **telemetry capabilities:**



300+

patients per year are transported to other health systems for care because Ridgeview doesn't have enough monitored beds (telemetry). That's nearly one patient each day!



30 miles

is the average distance patients and their families must travel to receive care when Ridgeview doesn't have an available bed with advanced monitoring technology (telemetry).



300k

residents from seven counties trust Ridgeview for their health care.

Common medical conditions that may require telemetry:

- Chest pain
- Stroke/neurology
- Respiratory illness
- Cardiac history
- Congestive heart failure
- Gastrointestinal (GI) bleeds
- COVID-19



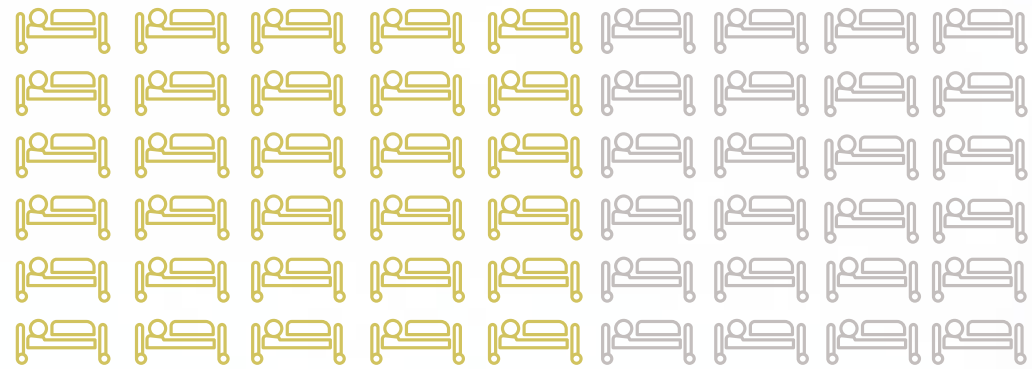
Historically, when we reach capacity for cardiac monitored beds, our patients are transferred to other hospital systems in the metro. Currently, we have repurposed some of our internal cardiac monitors from other departments to meet the growing demands.

– **Beth Kalb**, MSN, RN; Director, Patient Care Services



Ridgeview's Cause for the Community campaign will fund the following **telemetry initiatives:**

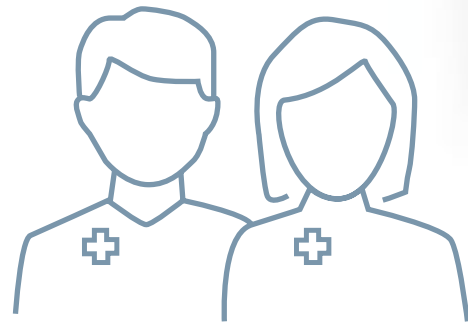
1 Add an **additional 24 beds** with advanced monitoring technology.



30 Current monitored beds available

54 Projected total monitored beds needed

2 Provide **160 nurses with advanced training** so they can use the advanced monitoring technology to efficiently care for sicker patients.



More Training
More Integration
More Innovation
More Family Time

More Complex Care
Close to Home

Together, we'll harness the power of community to expand and enhance care, so we can keep more residents at Ridgeview—their health system of choice.

Future Phases

Phase 2: Scope/Scale Expansions



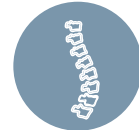
Acute Stroke Ready Hospital

site accreditation in Waconia and Chaska.



Maximize Waconia hospital beds

as higher acuity needs campus to support neurology, stroke, spine and cardiovascular patients.



Establish a destination Orthopedic Spine surgery program.



Establish Tele-Neurology Program

with Abbott Northwestern.



Optimize and enhance our critical access hospitals and swing bed programs

at the Arlington and Le Sueur campuses.



Expand Cardiovascular Catheterization Lab

services on the Waconia campus to five days a week.



Explore Pediatrics short stay hospital program.



Refine Adult Observation care

to increase inpatient hospital bed capacity.



Construct operating rooms and 20 hospital beds

on the Chaska campus for lower-acuity medical and surgical cases.

Phase 3: Capacity Preparations

Ongoing

- **Population Health/ Care Management**
- **Strengthen Ridgeview Clinics and Urgent Care sites**
- **EPIC optimization**
- **Become a highly reliable health care organization** through excellence in clinical quality and safety.
- **Be the employer of choice** by engaging our staff and assuring a culture of kindness, compassion and intuition.



Want to learn **more**?

Contact us about our Cause for the Community campaign:

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Find out **more**
causeforthecommunity.org

Let's do **more**, together.





RIDGEVIEW

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